

# MountainTop Data - Email Verification FAQ

We identify and remove inaccurate and harmful emails through a proprietary commercial grade process we have developed and continually improved over the last 10+ years.

## 1: What kind of guarantee do you offer?

We guarantee 95%+ accuracy with our email verification and will refund you for any records beyond 5% that we verify as good and you find to be inaccurate. Simply send us the inaccurate records within 30 days of us providing your verified file.

## 2: How do you verify emails?

We have developed a proprietary commercial grade process for identifying and removing inaccurate and harmful emails over the last 10+ years. This includes both identifying if an email is valid or not as well as identifying invalid contacts even when the email shows as valid.

## 3: How much does your verification service cost?

| Records | Price per Record           | Total Cost |
|---------|----------------------------|------------|
| <100k   | Talk to an account manager |            |
| 100k    | \$0.015                    | \$1,500    |
| 250k    | \$0.01                     | \$2,500    |
| 500k    | \$0.008                    | \$4,000    |
| 1MM     | \$0.006                    | \$6,000    |

## 4: What do I need to do to have my emails verified?

Speak with one of our Account Managers (818.252.8140 x3 or [sales@mountaintopdata.com](mailto:sales@mountaintopdata.com)). They will want to know how many records you have to verify along with a 100+ record sample of your database. They will then provide you with a proposal with our guarantee, NDA, and pricing all in writing.

Your account manager will make arrangements for you to provide us with your data for cleaning. When we are finished, we will email you with a link where you can download the list.

## 5: How will the data be sent to me?

When we are finished, we will email you with a link where you can download the list. Finished files are typically sent in an excel format, but we can send the file in any format you need. Data is separated into 2 files/tabs (Good and Bad) with a status providing more information for each email.