MountainTop Data - Email Verification FAQ

We identify and remove inaccurate and harmful emails through a proprietary commercial grade process we have developed and continually improved over the last 10+ years.

1: What kind of guarantee do you offer?

We guarantee 95%+ accuracy with our email verification and will refund you for any records beyond 5% that we verify as good and you find to be inaccurate. Simply send us the inaccurate records within 30 days of us providing your verified file.

2: How do you verify emails?

We have developed and continually improved a proprietary commercial grade process for identifying and removing inaccurate and harmful emails over the last 10+ years. Obviously, we can't tell you just what our processes are but they were originally designed to help us maintain out database of tens of millions of records, so it has been critical that we are able to identify problem emails better than the standard consumer grade verification services.

3: How much does your verification service cost?

Standard price by volume

Records	Price per Record	Total Cost
100k	$0.015	$1,500
250k	$0.01	$2,500
500k	$0.008	$4,000
1MM	$0.006	$6,000

4: What do I need to do to have my emails verified?

Speak with one of our Account Managers (818.252.8140 x3 or sales@mountaintopdata.com). They will want to know how many records you have to verify along with a 100+ record sample of your database. They will then provide you with a proposal with our guarantee, NDA and pricing all in writing.

To move forward with the service all you need to do is sign and return our proposal along with payment. A signed proposal can be faxed to us at (818) 332-1277, scanned and emailed or printed out and mailed to us. For payment, you can fill out the credit card authorization form at the end of the proposal or mail a check. Let us know if you need a separate invoice or w9. We can also email you a proposal that you can sign and fill out digitally without any need to print, scan, etc.

Once this is done your account manager will make arrangements for you to provide us with your data for cleaning. When we are finished, we will email you with a link where you can download the list.

7: How will the data be sent to me?

When we are finished, we will email you with a link where you can download the list. Finished files are typically sent in an excel format, but we can send the file in any format you need. Data is separated into 2 files/tabs (Good and Bad) with a status providing more information for each email.